

Gulbarga Electricity Supply Company Limited

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Corporate Office
GESCOM, Station Road,
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No.: GESCOM/CEE(O)/SEE(Coml.)/EE/AEE/2019-20/51833-48 Date: 20 DEC 2019

Proceedings of HT & EHT Consumer meeting held on 11.12.2019 at 11:00 am under the chairmanship of the Hon'ble Director (Technical), GESCOM, at Ballari.

At the outset, the Superintending Engineer (Ele), W&M, KPTCL, Munirabad welcomed all the Officers and HT/EHT Consumers to the meeting and discussed as detailed below.

1. Name of Consumer: - Sri. Chandrashekar, JSW, Hospet Rural. RR No. VDHT-24

- A) Power Supply interruption due to rain
- B) Voltage Fluctuation
- C) Un-scheduled Power Supply interruption.

Due to frequent Power Supply interruption it is difficult for pumping process at the industry even though dedicated feeder from Munirabad and Sankalapur stations exists. There are 22 interruptions recorded in station since previous three months.

The Director Technical said that, Power supply problem from incoming side will be resolved. And also instructed EE O&M HB Halli to Minimize the interruptions.

The EE O&M HB Halli stated that the railway crossing work is under progress, within 15 days work will be completed. Hence no interruptions will occur in future.

2. Name of Consumer: - Venkateshwara Rice Mill, Kampli, RR No. KHT41

Requested to decrease in tariff rate and tax and removal of fixed charges and provision for late payment charges in off-season period.

The Director Technical said that, all above problems are related to policy framed by KERC.

3. Name of Consumer: - Agriculture based industries, Kampli

Requested to decrease in tariff rate and tax, removal of fixed charges and provision for late payment charges, in off season period. In case if disconnection is done for non-payment of bills atleast lighting facilities to be provided.

The Director Technical said that, all above problems are related to policy framed by KERC.

4. Name of Consumer:- Large scale industry, Kampli

For the large scale industries more than 500KVA Contract demand, if the consumption goes above 500 units the unit rate is more and requested to remove the slab for excess consumption.

The EE O&M HB Halli said that TOD Meter is mandatory for contract demand 500KVA and above installations and is optional for installations with CD below 500KVA. If opted for TOD, concession is provided for usage during non peak hours.

5. **Name of Consumer:** - Thyagaraj, Electro plating industry, Kurekuppa.

There is 33KV dedicated line for the above said industry. If the interruption occurs at 33KV line it will last for 5 hours and above. It is very difficult to contact linemen to resolve the power supply problems and maintenance.

The Director technical Instructed EE C&M Ballari and SE O&M GESCOM Ballari for making arrangements for attending the 33 KV line problems in time and also requested the consumer to register the complaint at 1912 call centre, the problem will be escalated to higher officer.

The SE Ballari said that there is Whatsapp group of SE, EE, AEE, SO, linemen and HT/EHT Consumers for every division. If any problem occurs, the same can be intimated at the Whatsapp group and will be resolved immediately.

6. **Name of Consumer:-**HT-09, Kudligi crusher, Govindagiri.

Frequent interruption for 3 to 4 hours, causes heavy financial losses.

The Director technical directed the EE O&M HB Halli to resolve the issue of power supply interruptions.

The EE O&M HB Halli stated that the town and NJY Feeders are linked & feeding to the crusher. The GOS are being provided under IPDS scheme and will be resolved within 15 days.

7. **Name of Consumer:** - SHT-81, Stone crusher, sandur,

The crusher is fed from 33KV MUSS Chornur station. The intimation of interruption has not being given by GESCOM in advance. Around 7pm to 8 pm there is high voltage variation resulting in damage of electrical equipments.

The Director Technical directed the EE O&M Ballari and AEE O&M Sandur to give the information of interruption in Urjamitra portal and whatsapp group and take action to provide UG/AB Cable at 11KV feeder crossings.

The AEE Sandur explained that due to more feeder crossings interruptions are more and UG/AB cable will be provided at the crossings.

8. **Name of Consumer:** -HBHT-1 &2, M/s. Padmavati Rice Mill, HB Halli

The intimation of power shutdown not being given by GESCOM in advance. Frequent phase change resulting in motor reverse operation resulting in damage of electrical equipments. Requested GESCOM to help to resolve the Issue.

The EE O&M HB Halli said that they have inspected the spot and found defective capacitor and stated that HT rating is informed regarding the issue and will be resolved.

The Director Technical directed The EE O&M HB Halli and AEE O&M and HT Rating to verify and check the installation once again in the presence of consumer to resolve the issue and to tag the installation in Urja Mitra Portal.

9. Name of Consumer: - Manjunath rice mill, HT-56, Urban Hospet.

More power supply interruptions and instead of 85% of contract demand, requested to consider 60 or 50% for calculation of energy bill.

The Director Technical directed EE Hospet to reduce interruptions and instructed to bifurcate the line and regarding billing at 85% of CD, the issue is related to policy framed by KERC.

10. Name of Consumer: - NMDC Donimalai.

1. Requested bills to be served with in fifth of every month. So that payment can be arranged with in due date and instead of hard copies, bills can be sent through emails, message and whatsapp.
2. For the Plant, small interruption of one second causes Rs. 25 lakh loss. Hence requested to reduce interruptions.
3. The factory runs 365 days X 24 hours, to avoid any interruptions the idle 33 KV line from Thornagal to Sandur can be used.

The EE C&M Ballari said that 33KV feeder from sandur station is fed to three HT consumers and is not dedicated to NMDC. And the IDLE 33KV line is partly charged.

The Director Technical said that

1. The factory is fed by 110/33/11 KV power supply lines, instructed the consumer to give representation for construction of 33KV new feeder and transformer under DCW/self execution scheme.
2. Directed to EE C&M Ballari that the Idle 33kv feeder should be charged till the end cut point and during emergency/special circumstances power supply may be arranged from this line.
3. Directed to AEE Sandur to give HT Energy bill to the consumer by mail within 5th of every month without fail.

11. Name of Consumer: - Kirloskar, koppal

Regarding receiving of bills on tenth, consumer expects bill to be received with in second or third of every month so that payment arrangements can be done with in due date.

The EE Koppal said that the consumer is fed from the grid, hence wheeling charges are applicable.

The Director Technical said that delay in issuing bill is occurring as wheeling charges are applicable and instructed EE Koppal to issue bill at an early date.

12. Name of Consumer: - HT138, Farmer leader, Kampli.

Regarding decrease in tariff rate, fixed charge per HP from Rs.70 to Rs.10 and tax, removal of fixed charges and late payment charges, not claiming of PF Penalty every month. The consumer requested not to serve bill for atleast 6 months in a year in off - season period. In the year 2003, LT Consumers belonging to farmers category had changed tariff from LT to HT for continues power supply. But there is no yield since

four years, consumers are unable to pay even the fixed charges of HT Tariff. So that they are requesting to supply seven hours of free power supply every day to IP Sets. The Director Technical said that all above problems are related to policy framed by KERC.

13. Name of Consumer: - SHT-114, KSSV Subbarao

Consumer received excess reading in the month of March, which has given raise to Rs.80,000 of amount. Requested flexibility in contract demand in on season and off-season period.

The EE O&M HB Halli said that the excess amount will be refunded after rectification of bill.

The Director Technical said that if contract demand changed frequently, changing of CT's are required and it is burden to the consumer itself. Instructed EE O&M HB Halli to resolve the issue of excess bill reading.

14. Name of Consumer: - HT3, IP set, Sirguppa

1. In 2000, the consumer has erected a dedicated feeder of 15 kms for three HT Installations by incurring the cost of Rs.50 lakhs under self execution scheme, but now other 50 more HT Installations are added to this feeder, resulting in frequent interruptions and low voltage problem occur at consumer installation.
2. Again extension of Feeder of around 10 kms is done for arranging power supply to HT Installations. This new feeder materials are supplied by department, within six months all the insulators are failed because of low quality, conductor is snapped causing frequent interruptions to all HT Installations.
3. Due to feeder crossings of NJY, HT Lines and dedicated lines, line faults frequently occur.

The Director Technical said that

1. Reconductoring of 10 kms line will be carried out soon.
2. Directed EE O&M Ballari for spot inspection to check feasibility at the tail end of the feeder and to rectify the same.
3. Upgradation of Itagi, Nadavi stations proposal is sanctioned.
4. 220KV station at Emmiganur proposal is approved by TCCM and is in process.
5. And new 220kv station is proposed by KPTCL and will be sanctioned soon and will be feeding for tekkalkota, kurugodu, shreedargadda, sirigeri.
6. Directed EE O&M Ballari & AEE O&M RSD Ballari & Siruguppa to lay UG/AB Cable at crossings of feeders to avoid interruptions.

15. Name of Consumer: - HT-241 KMF, BALLARI

1. Frequent interruptions
2. No prior information of interruption
3. Low voltage problem.

The EE Urban Ballari stated that the new feeder is under construction to sreedhargadda station and the problem of interruption will be resolved soon.

The Director Technical Instructed the EE O&M Urban Ballari, to resolve the issue as early as possible.

16. Name of Consumer: - HT36, APMC Koppal

Frequent interruption's.

The Director Technical Instructed the EE Koppal, to resolve the issue as early as possible.

17. Name of Consumer: - GYAMON INDIA COMPANY, Bovanhalli, HT-136

Low voltage problem for temporary power supply installation.

The Director Technical Instructed EE O&M HB Halli for taping the line at permissible voltage regulation point.

18. Name of Consumer: - HT-53, Royal Orchid Hotel, Urban Hospete

Frequent interruption on dedicated 11KV line feeder

The Director Technical Directed EE O&M Urban Hopsete to reduce the interruptions on the dedicated feeder.

19. Name of Consumer: - HT-78, Sudhakar polymers, ballari

1. If consumption goes above 1 lakh, rupees 1.25 more per unit is charged.
2. FEC(Fuel Escalation Charges) are more, even though power generation source is Hydel since last three months.
3. Tax has been raised from 6% to 9%.
4. For TOD Meters previous there were three slabs now there are four slabs.

Requested to remove the charges for non-peak hours.

The Director Technical said that all above problems are related to policy framed by KERC.

20. Name of Consumer: - Jelly factory Association, Raichur.

1. Requested to open sub division and cash counter at chickkasugur. For payment of HT Bills if payment done through RTGS or NEFT it requires receipt to be drawn from sub division.
2. Payment done via other source of online mode was unable to reflect for the RR.NO.

The AAO CSD-1 Ballari said that in some cases the amount paid via other source of online mode may get stuck in the middle for which the details needs to be submitted to O&M Sub division and same can be forwarded to web service online portal of RAPDRP and will get resolved within short time.

The Director Technical said that

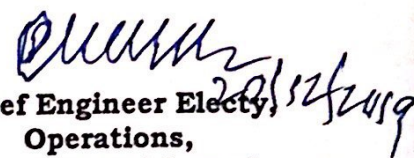
1. To make payment via GESCOM online portal.
2. Instructed to EE/AO O&M Raichur, to resolve the online billing/payment issues.

21. Name of Consumer: - HT IP SET consumer, Raichur.

Regarding load shedding in the month of March and April.

The Director Technical said that there will be no load shedding in Karnataka since sufficient power is available.

Meeting concluded at 2.30 P.M with vote of thanks to the Officers & HT Consumers attended in the meeting.


Chief Engineer Electy,
Operations,
GESCOM, Kalaburagi.

Copy to:-

1. The Chief Engineer (Electy), O&M Zone, GESCOM, Ballari.
2. The Superintending Engineer Ele, O&M Circle, GESCOM, Ballari/Koppal/Raichur.
3. All the Executive Engineer Elec., O&M/C&M, Rural/Urban Division, GESCOM, Ballari Zone.